

JOINT COMMISSION INTERNATIONAL ACCREDITATION

LONG TERM CARE SURVEY PROCESS GUIDE



Effective July 2012
1st Edition Standards

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First Edition Standards
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Contact Directory

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Contact Joint Commission International for any of the following:

Inquire about a completed Application for Survey, survey date or schedule, or assistance with specific problems or information related to accreditation

Register for or receive information about education programs and purchase or inquire about publications

Joint Commission International website — www.jointcommissioninternational.org

Visit the website to obtain any of the following:

- General information about accreditation
- Joint Commission International news
- Information about accreditation status for specific organizations
- Application for Survey
- Frequently asked questions (FAQs)
- *JCI Insight*, JCI's newsletter
- Revisions to standards
- Standards
- To submit a complaint about an accredited organization

Joint Commission Resources website — www.jcrinc.com

Visit the website to obtain any of the following:

Information about upcoming education programs

Catalog of publications

Access to official JCI publications and e-books

Video streaming presentations

Introduction

The *Joint Commission International Accreditation Long Term Care Survey Process Guide* is designed to help long term care organizations learn about Joint Commission International (JCI) standards and the survey process. This overview will provide long term care organizations with important information about JCI, the long term care standards manual, eligibility for accreditation, how to request accreditation, survey preparation, the on-site survey, and the accreditation decision.

Long term care organizations should not hesitate to contact the JCI Accreditation Office by telephone or e-mail using the contact directory at the beginning of this guide for any other information they may need.