

Joint Commission International

Survey Process Guide for Telehealth Certification

The Joint Commission Mission

The Joint Commission's mission is to enable and affirm the highest standards of healthcare quality and safety for all.

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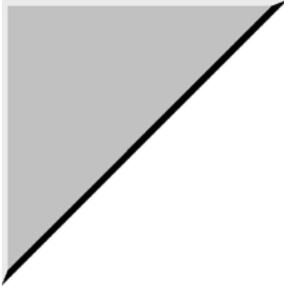
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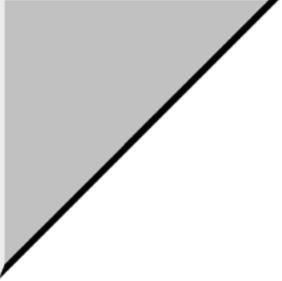
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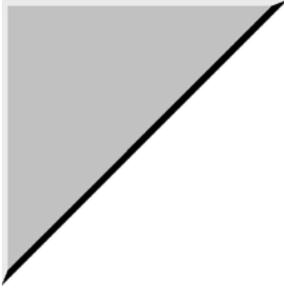
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Introduction

The *Joint Commission International Survey Process Guide for Telehealth Certification* is designed to help organizations learn about and be better prepared for the Joint Commission International (JCI) survey process. This guide provides organizations with important information about JCI, survey preparation, and the survey.

Telehealth organization leaders should not hesitate to contact any of the JCI offices by telephone or e-mail using the contact directory (on page v) for any other information.

Notes on This Publication

This publication contains the following enhancements for the reader and user:

- Any time a page number is listed in the text (including the Table of Contents on page iii), clicking on that page number will take the user directly to that page in the publication for easy reference.
- Web addresses and e-mail addresses are also hyperlinked. To go to a webpage or send an e-mail to a listed address, click on the hyperlinked text.