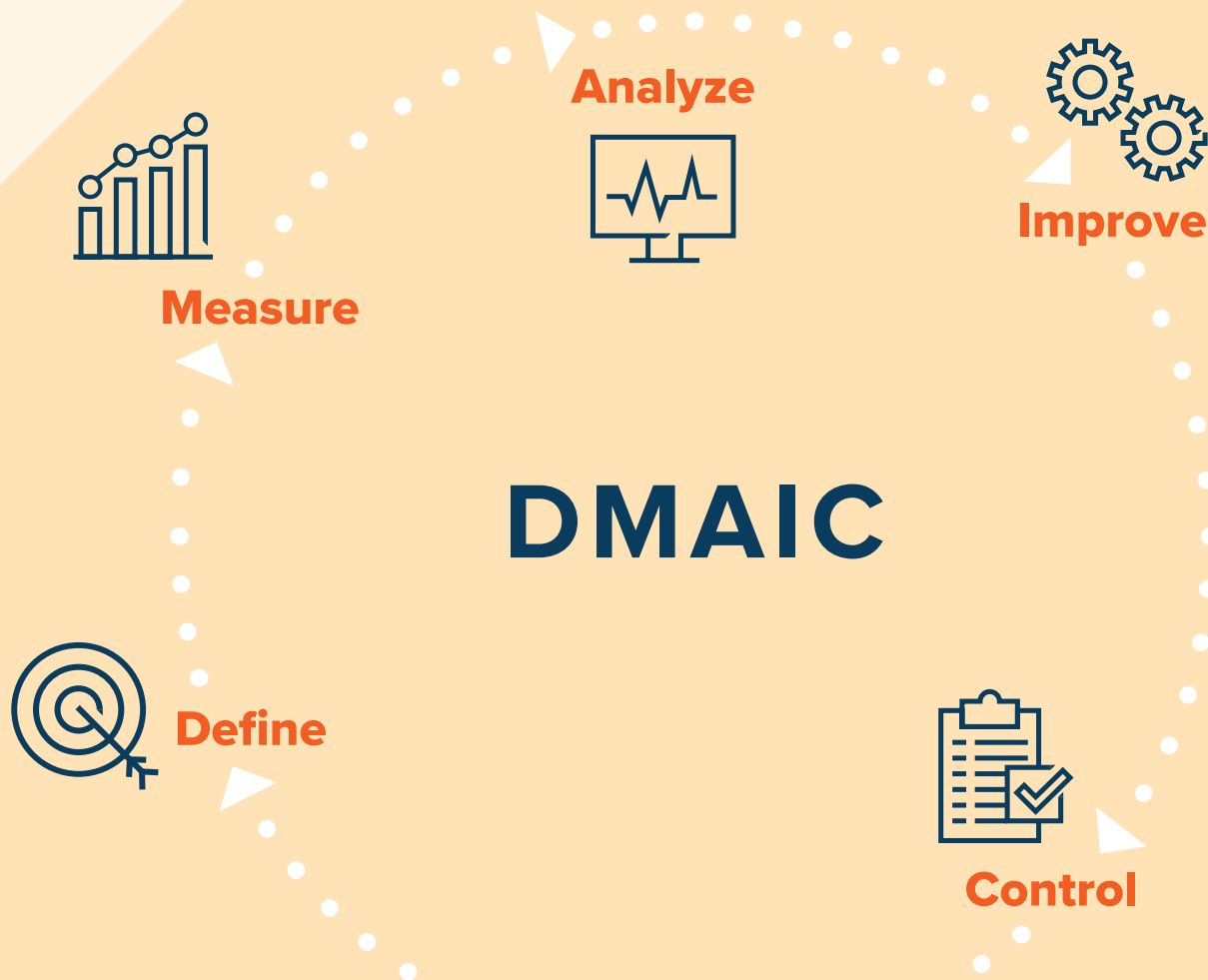


The Joint Commission
Big Book of
**Performance
Improvement**

Tools and Templates



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Development Team

Executive Editor: Phyllis Crittenden

Project Manager: Heather Yang

Associate Director, Production: Johanna Harris

Executive Director, Global Publishing: Catherine Chopp
Hinckley, MA, PhD

Reviewers

Joint Commission Division of Support Operations

Patricia H. Chappell, CCMP, Director, Corporate Robust
Process Improvement

*The Joint Commission Center for Transforming
Healthcare*

Anne Marie Benedicto, MPP, MPH, Vice President

James Bossert, PhD, CPHQ, Master Black Belt,
Certified RPI Change Agent

Klaus Nether, DHSc, MMI, MT (ASCP), SV, Certified Six
Sigma Master Black Belt, Executive Director, High
Reliability Product Delivery

Case Study and Examples Contributor

Sandra L. Furterer, PhD, MBA, ASQ CMQ/OE, ASQ

CSSBB, ASQ CQE, Certified Six Sigma Master

Black Belt, Associate Professor of Engineering

Management, Systems, and Technology, University
of Dayton

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