# CONTENTS

<table>
<thead>
<tr>
<th>Accreditation Programs/Settings</th>
<th>AHC</th>
<th>BHC</th>
<th>CAH</th>
<th>HAP</th>
<th>LAB</th>
<th>NCC</th>
<th>OBS</th>
<th>OME</th>
</tr>
</thead>
</table>

## INTRODUCTION

## MOCK TRACER FORM

## TRACERS

## MOCK TRACERS

### SECTION 1: PERFORMANCE IMPROVEMENT

1.1 Performance Improvement Data .......................................................... 23
1.2 Performance Improvement Activities .................................................. 26
1.3 Leadership in Performance Improvement ........................................... 28

### SECTION 2: LEADERSHIP

2.1 Leadership Qualifications ................................................................. 33
2.2 Culture of Safety and Quality ............................................................ 35
2.3 Laboratory Leadership ................................................................. 37

### SECTION 3: STAFFING AND MEDICAL STAFF

3.1 Staff Orientation, Training, and Education ..................................... 41
3.2 Credentialing and Privileging ........................................................... 43
3.3 Competency Assessment ................................................................. 45

### SECTION 4: CARE OF THE PATIENT

4.1 Admission, Discharge, and Transitions of Care ................................. 49
4.2 Assessment and Plan of Care ............................................................. 52
4.3 Provision of Care ............................................................................. 56
4.4 Suicide Risk Assessment .................................................................. 59
4.5 Pain Management ............................................................................. 64
4.6 Abuse and Neglect ............................................................................ 67
4.7 Nutrition ......................................................................................... 69
4.8 Safety Risks .................................................................................... 73
4.9 Operative and High-Risk Procedures ............................................... 76
4.10 Radiology Processes ......................................................................... 79
4.11 Restraint and Seclusion ................................................................... 82
4.12 Patient Education, Communication, and Rights ................................. 84
SECTION 5: HEALTH INFORMATION AND TECHNOLOGY

5.1: Information Management

5.2: Health Information Security

5.3: The Medical Record

SECTION 6: INFECTION PREVENTION AND CONTROL

6.1: Infection Prevention and Control Program

6.2: Infection Prevention and Control National Patient Safety Goals

6.3: Reprocessing Medical Equipment, Devices, and Supplies

6.4: Infectious Disease Transmission Prevention

SECTION 7: MEDICATION MANAGEMENT

7.1: Medication Management System

7.2: Medication Procurement, Ordering, and Dispensing

7.3: Medication Administration

7.4: Medication Storage and Security

7.5: Medication Compounding

SECTION 8: TESTING AND IMAGING

8.1: Test Orders and Results

8.2: Laboratory Procedures and Equipment

8.3: Individualized Quality Control Plans

8.4: Waived/Point-of-Care Testing

8.5: Blood Handling and Tracking

SECTION 9: THE PHYSICAL ENVIRONMENT

9.1: Environment of Care Management Plans and Risk Management

9.2: Safety and Security

9.3: Hazardous Materials and Waste

9.4: Fire and Smoke Protection Features

9.5: Medical Equipment

9.6: Utility Systems

9.7: Construction

9.8: Emergency Operations/Management Plan

9.9: Means of Egress
### SECTION 10: DISEASE-SPECIFIC CARE

<table>
<thead>
<tr>
<th>Subsection</th>
<th>CORE</th>
<th>ADVANCED</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.1: Program Structure</td>
<td>☑</td>
<td>☑</td>
<td>175</td>
</tr>
<tr>
<td>10.2: Delivery of Care</td>
<td>☑</td>
<td>☑</td>
<td>177</td>
</tr>
<tr>
<td>10.3: Patient Self-Management</td>
<td>☑</td>
<td>☑</td>
<td>180</td>
</tr>
<tr>
<td>10.4: Information Management</td>
<td>☑</td>
<td>☑</td>
<td>182</td>
</tr>
<tr>
<td>10.5: Performance Measurement</td>
<td>☑</td>
<td>☑</td>
<td>184</td>
</tr>
</tbody>
</table>