

CONTENTS

TARGET	REVIEW	ASSESS	COMMUNICATE	EDUCATE	REPORT
--------	--------	--------	-------------	---------	--------

	Accreditation Programs/Settings								
	AHC	BHC	CAH	HAP	LAB	NCC	OBS	OME	
INTRODUCTION									1
MOCK TRACER FORM									5
TRACERS									9
MOCK TRACERS									13
SECTION 1: PERFORMANCE IMPROVEMENT									
1.1: Performance Improvement Data	?	?	?	?	?	?	?	?	23
1.2: Performance Improvement Activities	?	?	?	?	?	?	?	?	26
1.3: Leadership in Performance Improvement	?	?	?	?	?	?	?	?	28
SECTION 2: LEADERSHIP									
2.1: Leadership Qualifications	?	?	?	?	?	?	?	?	33
2.2: Culture of Safety and Quality	?	?	?	?	?	?	?	?	35
2.3: Laboratory Leadership					?				37
SECTION 3: STAFFING AND MEDICAL STAFF									
3.1: Staff Orientation, Training, and Education	?	?	?	?	?	?	?	?	41
3.2: Credentialing and Privileging	?	?	?	?	?	?	?	?	43
3.3: Competency Assessment	?	?	?	?	?	?	?	?	45
SECTION 4: CARE OF THE PATIENT									
4.1: Admission, Discharge, and Transitions of Care	?	?	?	?		?	?	?	49
4.2: Assessment and Plan of Care	?	?	?	?		?	?	?	52
4.3: Provision of Care	?	?	?	?		?	?	?	56
4.4: Suicide Risk Assessment		?		?					59
4.5: Pain Management	?	?	?	?		?	?	?	64
4.6: Abuse and Neglect	?	?	?	?		?	?	?	67
4.7: Nutrition	?	?	?	?		?	?	?	69
4.8: Safety Risks			?	?		?		?	73
4.9: Operative and High-Risk Procedures	?		?	?			?		76
4.10: Radiology Processes	?		?	?	?				79
4.11: Restraint and Seclusion	?	?	?	?		?		?	82
4.12: Patient Education, Communication, and Rights	?	?	?	?		?	?	?	84

	Accreditation Programs/Settings									
	AHC	BHC	CAH	HAP	LAB	NCC	OBS	OME		
SECTION 5: HEALTH INFORMATION AND TECHNOLOGY										
5.1: Information Management	?	?	?	?	?	?		?		89
5.2: Health Information Security.....	?	?	?	?	?	?	?	?		91
5.3: The Medical Record	?	?	?	?			?	?	?	93
SECTION 6: INFECTION PREVENTION AND CONTROL										
6.1: Infection Prevention and Control Program.....	?	?	?	?	?	?	?	?		97
6.2: Infection Prevention and Control National Patient Safety Goals.....	?	?	?	?	?	?	?	?		101
6.3: Reprocessing Medical Equipment, Devices, and Supplies.....	?	?	?	?	?	?	?	?		105
6.4: Infectious Disease Transmission Prevention	?	?	?	?	?	?	?	?		109
SECTION 7: MEDICATION MANAGEMENT										
7.1: Medication Management System	?	?	?	?		?	?	?		115
7.2: Medication Procurement, Ordering, and Dispensing.....	?	?	?	?		?	?	?		117
7.3: Medication Administration.....	?	?	?	?		?	?	?		120
7.4: Medication Storage and Security	?	?	?	?		?	?	?		123
7.5: Medication Compounding.....									?	126
SECTION 8: TESTING AND IMAGING										
8.1: Test Orders and Results.....	?		?	?	?	?	?			131
8.2: Laboratory Procedures and Equipment.....					?					133
8.3: Individualized Quality Control Plans					?					135
8.4: Waived/Point-of-Care Testing	?		?	?	?					138
8.5: Blood Handling and Tracking					?					140
SECTION 9: THE PHYSICAL ENVIRONMENT										
9.1: Environment of Care Management Plans and Risk Management.....	?	?	?	?	?	?	?	?		145
9.2: Safety and Security.....	?	?	?	?	?	?	?	?		147
9.3: Hazardous Materials and Waste.....	?	?	?	?	?	?	?	?		151
9.4: Fire and Smoke Protection Features	?	?	?	?	?	?	?	?		155
9.5: Medical Equipment.....	?	?	?	?	?	?	?	?		159
9.6: Utility Systems.....	?	?	?	?	?	?	?	?		162
9.7: Construction.....	?	?	?	?	?	?	?	?		165
9.8: Emergency Operations/Management Plan	?	?	?	?	?	?	?	?		168
9.9: Means of Egress.....	?	?	?	?		?		?		171

Certification Programs

CORE

ADVANCED

SECTION 10: DISEASE-SPECIFIC CARE

10.1: Program Structure	?	?	175
10.2: Delivery of Care	?	?	177
10.3: Patient Self-Management	?	?	180
10.4: Information Management.....	?	?	182
10.5: Performance Measurement	?	?	184