



Contents

Crosswalk of JCI Standards for Home Care.....	vii
Summary of Changes to the Manual	xiii
Introduction.....	1
Section I: Accreditation Participation Requirements	7
Accreditation Participation Requirements (APR).....	9
Section II: Patient-Centered Standards	19
International Patient Safety Goals (IPSG)	21
Access to Care and Continuity of Care (ACC)	33
Patient-Centered Care (PCC).....	45
Assessment of Patients (AOP).....	63
Care of Patients (COP)	77
Medication Management and Use (MMU)	89
Section III: Health Care Organization Management Standards	105
Quality Improvement and Patient Safety (QPS).....	107
Prevention and Control of Infections (PCI)	119
Governance, Leadership, and Direction (GLD).....	131
Facility Management and Safety (FMS).....	161
Staff Qualifications and Education (SQE)	185
Management of Information (MOI)	213
Summary of Key Accreditation Policies	233
Glossary	243