



2017

Joint Commission  
International  
**Publications  
& Services**

Valuable Resources for Your Health Care Organization



# Accreditation and Certification



## MANUALS, SURVEY PROCESS GUIDES

- ✓ **NEW** — JCI Accreditation Standards for Hospitals: Including Standards for Academic Medical Center Hospitals, 6th edition (JCIH17)
- ✓ **NEW** — JCI Accreditation Hospital Survey Process Guide, 6th edition (EBJCIHSPG17)
- ✓ JCI Accreditation Standards for Ambulatory Care, 3rd edition (EBJCIAC14)
- ✓ JCI Accreditation Ambulatory Care Survey Process Guide, 3rd edition (EBIACSPG14)
- ✓ JCI Standards for Clinical Care Program Certification, 3rd edition (EBJCICC14)
- ✓ JCI Clinical Care Program Certification Survey Process Guide, 3rd edition (EBICCSPG14)
- ✓ JCI Accreditation Standards for Laboratories, 3rd Edition (EBJCIL16)
- ✓ **NEW** — JCI Accreditation Laboratory Survey Process Guide, 3rd edition (EBJCILSPG17)
- ✓ JCI Accreditation Standards for Home Care (JCICCHC11)
- ✓ JCI Accreditation Home Care Survey Process Guide (EBJCIHCSPG12)
- ✓ JCI Accreditation Standards for Long Term Care (JCICCLTC11)
- ✓ JCI Accreditation Long Term Care Survey Process Guide (EBJCILTCSGP12)
- ✓ JCI Accreditation Standards for Medical Transport Organizations, 2nd edition (EBJCIMT14)
- ✓ JCI Accreditation Medical Transport Survey Process Guide, 2nd edition (EBJCIMT14)
- ✓ JCI Accreditation Standards for Primary Care Centers (JCIPC01). *Also available in Portuguese*
- ✓ JCI Accreditation Primary Care Survey Process Guide (EBIPCG09)



## BOOKS

- ✓ Mock Tracers for Ambulatory Health Care, Revised Edition (EBMTAC15)
- ✓ Mock Tracers for Behavioral Health Care, Revised Edition (EBMTBHC15)
- ✓ Mock Tracers for Home Care, Revised Edition (EBMTHC15)



## ADVISORY SERVICES, EDUCATION

- ✓ Accreditation and Certification Preparation
- ✓ Accreditation Update for 6th edition Hospital Standards
- ✓ Foundations of Accreditation (Hospital)
- ✓ International Practicum on Accreditation and Quality Improvement
- ✓ Policy and Procedure Development and Management Workshop
- ✓ Tracer Methodology Training

*For details on our 2017 education programs, see page 7.*

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## Communication, Leadership, and Staffing



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### BOOKS

- ✓ Improving Communication During Transitions of Care (EBHCTC10)
- ✓ The Essential Guide for Patient Safety Officers, 2nd edition (PSOH12)
- ✓ From Front Office to Front Line: Essential Issues for Health Care Leaders, 2nd edition (FOFL11)
- ✓ **NEW** — Strategies for Creating, Sustaining, and Improving a Culture of Safety in Health Care, 2nd edition (SIHCS17)

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### PERIODICALS

- ✓ The Joint Commission Journal on Quality and Patient Safety (JQPS-INT) ([www.jointcommissionjournal.com](http://www.jointcommissionjournal.com))

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### ADVISORY SERVICES, EDUCATION

- ✓ Policy Development and Management Workshop
- ✓ Leadership in Quality Certificate Program
- ✓ Quality Management and Patient Safety Diploma Program

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## Facility Management and Safety



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### BOOKS, WORKBOOKS

- ✓ Emergency Management in Health Care: An All-Hazards Approach, 3rd edition (EMHC16)
- ✓ Planning, Design, and Construction of Health Care Facilities, Revised 3rd edition (PDC15)
- ✓ Infection Prevention and Control Issues in the Environment of Care, Revised 3rd edition (IPIEC15)

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### ADVISORY SERVICES, EDUCATION

- ✓ Facilities Management Assessment
- ✓ Facilities Management Workshop
- ✓ Investing for Quality and Growth
- ✓ Safe Health Design



# Infection Prevention and Control



## BOOKS

- ✓ Best Practices in Infection Prevention and Control: An International Perspective, 2nd edition (BIPIC11)
- ✓ Infection Prevention and Control Issues in the Environment of Care, Revised 3rd edition (IPIEC15)
- ✓ **NEW** — The APIC/JCR Infection Prevention and Control Workbook, 3rd edition (ICSA16)



## OTHER RESOURCES

- ✓ Hand Hygiene Buttons: Ask Me If I've Washed My Hands (HHB05). *Also available in Spanish*
- ✓ Hand Hygiene Buttons: Stopping Infection Is In Our Hands (HHB08)



## ADVISORY SERVICES, EDUCATION

- ✓ Infection Control Workshop
- ✓ Infection Prevention and Control Assessment
- ✓ Infection Prevention and Control Diploma Program
- ✓ MDRO (Multidrug-resistant Organism) Prevention



# Medication Safety



## BOOKS, WORKBOOKS

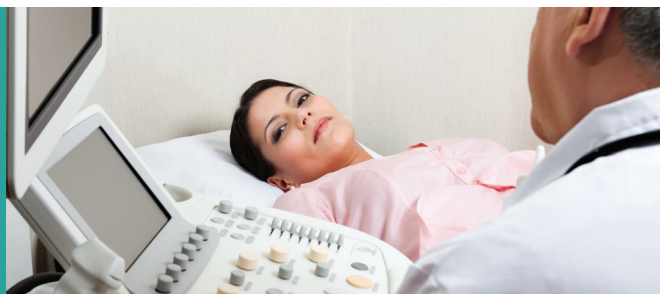
- ✓ The Nurse's Role in Medication Safety, 2nd edition (EBNRMS10)



## ADVISORY SERVICES, EDUCATION

- ✓ Medication Management Assessment
- ✓ Medication Management Workshop

## + Patient Safety



### + BOOKS, WORKBOOKS

- ✓ Benchmarking in Health Care, 2nd edition (BM11)
- ✓ The Essential Guide for Patient Safety Officers, 2nd edition (PSOH12)
- ✓ Patient Safety Pocket Guide, 3rd edition (PSPG12)
- ✓ Root Cause Analysis in Health Care: Tools and Techniques, 5th edition (RCA15)
- ✓ The Value of Close Calls in Improving Patient Safety: Learning How to Avoid and Mitigate Patient Harm (EBVNM10)

### + PERIODICALS

- ✓ The Joint Commission Journal on Quality and Patient Safety (JQPS-INT) ([www.jointcommissionjournal.com](http://www.jointcommissionjournal.com))

### + ADVISORY SERVICES, EDUCATION

- ✓ Adverse Event Management Technical Assistance
- ✓ Quality Management and Patient Safety Diploma Program
- ✓ Risk Management Certificate Program

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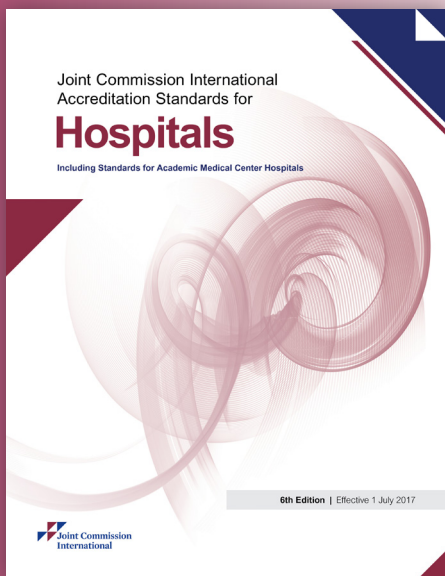


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## **NEW** JCI Accreditation Standards for Hospitals, 6th Edition

Get the information you need to pursue or maintain accreditation and help you improve your organization's patient safety and performance improvement efforts.

**To order, visit [www.jointcommissioninternational.org](http://www.jointcommissioninternational.org).**

## Safe Health Design™ Services

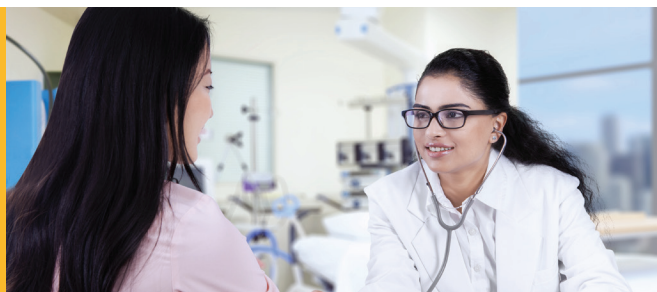
**Improve Safety and Accelerate  
JCI Accreditation**

Joint Commission International's **Safe Health Design Services** deliver a unified solution toward building a patient-safe facility and earning **JCI's Gold Seal of Approval®**.

**To learn more, visit  
[www.jointcommissioninternational.org/  
improve/advisory-services/](http://www.jointcommissioninternational.org/improve/advisory-services/)**



## + Quality Improvement



### + BOOKS

- ✓ Benchmarking in Health Care, 2nd edition (BM11)
- ✓ From Front Office to Front Line: Essential Issues for Health Care Leaders, 2nd edition (FOFL11)
- ✓ Fundamentals of Health Care Improvement: A Guide to Improving Your Patients' Care, 2nd edition (PIMS11)
- ✓ Managing Patient Flow in Hospitals: Strategies and Solutions, 2nd edition (MPF09)
- ✓ Practice-Based Learning and Improvement: A Clinical Action Improvement Guide, 3rd edition (AG12)
- ✓ Root Cause Analysis in Health Care: Tools and Techniques, 5th edition (RCA15)

### + ADVISORY SERVICES, EDUCATION

- ✓ Essentials in Quality Certificate Program
- ✓ Leadership in Quality Certificate Program
- ✓ Data Collection and Analysis Certificate Program
- ✓ Quality Improvement and Management Workshop
- ✓ Quality Management and Patient Safety Diploma Program

### + JOURNAL

- ✓ The Joint Commission Journal on Quality and Patient Safety (JQPS-INT) ([www.jointcommissionjournal.com](http://www.jointcommissionjournal.com))

## JCI EDUCATION PROGRAMS

JCI education programs offer the ideal opportunity for your organization to learn about the JCI philosophy of patient safety and continuous quality improvement. You will learn the concepts necessary to help you begin your organization's journey, achieve accreditation, and maintain the prestigious Gold Seal of Approval®.



International Practicum on Accreditation and Quality Improvement	Accreditation Update for Hospital Standards
<b>Five-day program</b> for quality managers and survey teams at hospitals	<b>Two-day program</b> for quality managers and survey team leaders at hospitals
<b>Focus:</b> How to prepare for JCI accreditation and meet the most challenging standards	<b>Focus:</b> How to understand and meet new and revised standards

Visit [jointcommissioninternational.org](http://jointcommissioninternational.org) for a schedule of upcoming dates and locations.



# For more information

about Joint Commission International publications and services,  
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JCI's education and advisory services activities are completely separate from its accreditation functions. Accreditation surveys are conducted independently of any educational or advisory services activity undertaken by an organization to attain or retain accreditation. Please visit our website at [jointcommissioninternational.org](http://jointcommissioninternational.org).