



Managing Patient Safety Events:

A ROOT CAUSE ANALYSIS WORKSHOP

This workshop will provide participants with the knowledge, skills, and strategies to establish a standardized approach to managing patient safety events, including sentinel events. Taught by trained experts in quality, safety, and accreditation from Joint Commission International (JCI), the workshop offers interactive presentations using case studies and team-based activities to share information and develop the competencies needed for conducting a root cause analysis (RCA).



All participants will receive a complimentary copy of *“Root Cause Analysis in Health Care: A Joint Commission Guide to Analysis and Corrective Action of Sentinel and Adverse Events, 7th Edition,”* (a \$129.00 value).

This workshop will be delivered virtually through a robust learning management system.

Program Learning Objectives

At the end of this workshop, you will be able to:

- ☑ Define the organizational requirements for conducting an effective root cause analysis
- ☑ Describe the JCI Accreditation Standards specific to identifying and managing patient safety events
- ☑ Follow the steps for managing adverse events
- ☑ Apply root cause analysis tools

	<p>WHO SHOULD ATTEND</p> <p>Healthcare professionals who are interested in gaining knowledge and skills about quality, safety, and accreditation including:</p> <ul style="list-style-type: none"> - Quality professionals - Patient safety professionals - Accreditation professionals - Physicians - Nurses - Directors and Managers - Risk Managers
	<p>PROGRAM DELIVERY</p> <p>All materials are delivered fully online, including:</p> <ul style="list-style-type: none"> - Synchronous live video-conferences - Self-paced digital materials - Post-course knowledge check and evaluation
	<p>START DATE AND DURATION</p> <ul style="list-style-type: none"> - Dates: 21 and 22 February 2022 - 8:00am- 12:00pm (CST) - 8 hours total
	<p>CONTINUING EDUCATION CREDITS</p> <ul style="list-style-type: none"> - 6 CME through Accreditation Council for Continuing Medical Education (ACCME) - 6 CE through American Nurses Credentialing Center (ANCC)
	<p>TOTAL FEES</p> <ul style="list-style-type: none"> - \$529 USD

REGISTER

For groups of 20 participants or more from within the same organization, please contact: jciqualitymanagement@jcrinc.com

